

CANCELLATION AND REFUNDS

CANCELLATION OF A SPORT: Any sport or event may be canceled at the discretion of the FRSE. The FRSE shall be responsible for notifying all entrants and returning appropriate fees. Cancellations of any sport/event must be accomplished 14 days prior to the start of the games.

Refund Policy – REFUNDS: The following Refund Policy is designed to be fair and equitable for both the First Responder Sporting Events Inc. and its participants. The First Responder Games incurs expenses which cannot be recovered or returned, such as awards, advertising and other miscellaneous expenses. All requests for refunds must be submitted by the individual or the team Captain to First Responder Sporting Events. All refunds are subject to a service fee. All requests for refunds must be submitted on or before 30 days prior to the first event of the Games. Any competitor who has submitted an entry is entitled to withdraw without penalty and will receive the appropriate refund, less a \$10.00 service fee as long as the 30-day period has not expired. Within 30 days of the first event there are no refunds.

- There are no refunds of the player participation fee unless the event is cancelled due to lack of entries.
- In the event of inclement weather, disaster or any other uncontrollable factors that result in the cancellation of individual sports, competitions, or the First Responder Games as a whole, refunds may be determined on the number of games played.

As a general guideline the following criteria will be followed:

Event canceled due to lack of entries: 100% refund (no service fee charged)

Cancellation due to weather or Force majeure 80% refund.

Team/Individual plays less than a full game/match 75% refund.

Team/Individual plays 1 complete game 50% refund Note: if event is single elimination/competition there will be no refund.

CANCELLATION OF A SPORT OR EVENT: Any sport or event may be canceled at any time. All entrants shall be notified and all appropriate fees returned.

The mailing address for refund consideration is:

First Responder Sporting Events Inc.
Post Office Box 620442
Orlando, Florida 32862

If mailing it must be postmarked prior to the 30-day expiration.

The e-mailing address for refund consideration is: refunds@FRSEports.org